## ****Terms and Conditions for Delivery Service****

Dear Valued Customer,

To ensure a smooth and efficient delivery process, please review the following terms and conditions:

1. **Delivery Fees:**
   * A **minimum charge of 1,000 pesos** applies for deliveries within the first **5 kilometers** from the pickup point/store.
   * For every additional kilometer beyond the initial 5 kilometers, an **extra charge of 120 pesos per kilometer** will be applied. (we use goolemaps for estimation)
   * We only deliver the goods at the gate or main entrance of the destination point. If customers need assistance in carrying the goods inside the house/facility, an additional **450 pesos** **will be applied for the** **helper**.
   * Drop-off points must be accessible by the delivery vehicle. The customer must coordinate in advance with the delivery service provider in cases where the drop-off point is not accessible to the transport vehicle.
   * Payment to the delivery service provider is due upon receipt of the product. The same applies if the wrong product has been delivered due to the fault of either the product seller or buyer.
2. **Delivery Schedule:**
   * Deliveries will be scheduled based on availability and customer preference.
   * Estimated delivery time will be communicated in advance, and customers must ensure availability to receive the items.
3. **Delivery Location and Accessibility:**
   * Customers must provide the complete delivery address, including landmarks if necessary.
   * The customer or an authorized representative must be present to receive and inspect the items upon delivery.
   * Any damage or discrepancy must be reported immediately to our delivery personnel.
4. **Rescheduling and Cancellations:**
   * Rescheduling must be requested at least **12hours before** the scheduled delivery time.
   * Cancellations made within **24 hours of the scheduled delivery** may be subject to a cancellation fee (30% of the delivery fee).
5. **Liability and Responsibility:**
   * Once the delivery is completed and acknowledged, we will not be responsible for any damage caused after the items have been received.

**By availing of our delivery service, you agree to the terms and conditions stated above.** Should you have any questions or require further clarification, please do not hesitate to contact us.

We appreciate your business and look forward to serving you.

Sincerely,

**Romenick Cabantac**

**Kuya Nick Delivery Services**

**09121152380**